



SBVC Student Campus Climate Survey 2017-2018

In order to better meet your needs as a student, we need your input about the courses and services we offer. Please take a moment to answer the following questions about your experiences at SBVC. Indicate your responses by placing a check in the appropriate box. Space for additional comments is provided at the end. Thank you for your participation.

1) Please indicate whether each of the following items was a major reason, a minor reason, or not a reason in your decision to enroll in classes at SBVC.

	1-Most Important Reason	2-Minor Reason	3-Not a Reason
a) Convenient location	351 (66.0%)	107 (20.1%)	67 (12.6%)
b) Size of the college	128 (24.1%)	158 (29.7%)	236 (44.4%)
c) Vocational programs offered	223 (41.9%)	109 (20.5%)	189 (35.5%)
d) Academic programs offered	341 (64.1%)	97 (18.2%)	82 (15.4%)
e) Low cost of attending	394 (74.1%)	85 (16.0%)	48 (9.0%)
f) Offered the courses I wanted	418 (78.6%)	67 (12.6%)	36 (6.8%)
g) Offered classes at the time I wanted	393 (73.9%)	91 (17.1%)	41 (7.7%)
h) Social atmosphere	139 (26.1%)	150 (28.2%)	230 (43.2%)
i) Availability of scholarships or financial aid	287 (53.9%)	113 (21.2%)	121 (22.7%)
j) Advice from parents, relatives, or friends	149 (28.0%)	116 (21.8%)	250 (47.0%)
k) Advice from high school counselor, teacher or principal	118 (22.2%)	85 (16.0%)	309 (58.1%)

37 (7.0%)

*Other (100 character max)

2) (Optional) Include comments about your responses here (200 character max).

61 (11.5%)

3) If you could start college over, would you choose to attend SBVC?

Definitely Yes	Probably Yes	Uncertain	Probably No	Definitely No
267 (50.2%)	161 (30.3%)	52 (9.8%)	31 (5.8%)	19 (3.6%)

4) What is your overall impression of the reputation of SBVC?

Excellent	Good	Average	Below Average	Poor
206 (38.7%)	213 (40.0%)	76 (14.3%)	20 (3.8%)	14 (2.6%)

5) Please indicate how much you have developed in the areas listed below as a result of taking classes at SBVC .

	<i>I have become very skillful =1</i>	<i>Moderate skill development = 2</i>	<i>Very little skill development = 3</i>	<i>No skill development in this area=4</i>
a) Ability to communicate in writing	208 (39.1%)	226 (42.5%)	50 (9.4%)	35 (6.6%)
b) Ability to speak clearly	193 (36.3%)	204 (38.3%)	69 (13.0%)	52 (9.8%)
c) Defend my positions in a debate or argument	150 (28.2%)	189 (35.5%)	98 (18.4%)	80 (15.0%)
d) Work effectively as a leader and/or participant in a group.	199 (37.4%)	184 (34.6%)	79 (14.8%)	57 (10.7%)
e) Understanding of my culture and history	180 (33.8%)	151 (28.4%)	99 (18.6%)	85 (16.0%)
f) Assume civic, political, and/or social responsibility for my actions	183 (34.4%)	175 (32.9%)	82 (15.4%)	77 (14.5%)
g) Set goals for my personal and professional development	297 (55.8%)	156 (29.3%)	41 (7.7%)	24 (4.5%)
h) Work with computers to find information and solve problems	217 (40.8%)	166 (31.2%)	86 (16.2%)	52 (9.8%)
i) Critically evaluate information I find on the Internet	225 (42.3%)	180 (33.8%)	66 (12.4%)	44 (8.3%)
j) Perform mathematical calculations and quantitative reasoning	174 (32.7%)	204 (38.3%)	84 (15.8%)	53 (10.0%)

6) Indicate your level of satisfaction with aspects of SBVC campus life listed below.

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>
a) SBVC has a strong reputation in the community.	192 (36.1%)	263 (49.4%)	54 (10.2%)	14 (2.6%)
b) I would recommend SBVC to a friend.	286 (53.8%)	206 (38.7%)	22 (4.1%)	14 (2.6%)
c) Classes at SBVC are accessible to all who want to attend.	285 (53.6%)	194 (36.5%)	34 (6.4%)	13 (2.4%)
d) In general, the faculty and staff on this campus make an effort to be helpful and courteous.	273 (51.3%)	198 (37.2%)	35 (6.6%)	19 (3.6%)
e) In general, SBVC's faculty and staff are sensitive to the needs of students from all backgrounds.	253 (47.6%)	213 (40.0%)	35 (6.6%)	21 (3.9%)
f) In general, office workers are courteous.	216 (40.6%)	231 (43.4%)	57 (10.7%)	21 (3.9%)
g) In general, office workers are knowledgeable.	210 (39.5%)	232 (43.6%)	57 (10.7%)	21 (3.9%)
h) Faculty are clear about the rules regarding academic honesty.	303 (57.0%)	191 (35.9%)	21 (3.9%)	11 (2.1%)
i) I generally receive information about campus events in a timely manner.	259 (48.7%)	212 (39.8%)	37 (7.0%)	16 (3.0%)
j) The catalog and course schedules are accessible and easy to follow.	282 (53.0%)	203 (38.2%)	30 (5.6%)	8 (1.5%)
k) I am able to take the courses I need in the required sequence.	253 (47.6%)	205 (38.5%)	56 (10.5%)	12 (2.3%)
l) I am able to get the courses I need at the times that fit my schedule.	235 (44.2%)	203 (38.2%)	61 (11.5%)	25 (4.7%)
m) Meeting times for any required SI groups or courses are clearly shown when I register.	206 (38.7%)	225 (42.3%)	60 (11.3%)	28 (5.3%)
n) The library is open during hours that fit into my schedule.	267 (50.2%)	202 (38.0%)	36 (6.8%)	15 (2.8%)
o) Tutoring services are available during hours that fit into my schedule.	225 (42.3%)	207 (38.9%)	56 (10.5%)	32 (6.0%)
p) The books, magazines, and databases available in the library are adequate to complete my assignments	258 (48.5%)	217 (40.8%)	31 (5.8%)	14 (2.6%)
q) I feel safe on the SBVC campus.	230 (43.2%)	216 (40.6%)	53 (10.0%)	25 (4.7%)
r) SBVC is free of gender bias.	274 (51.5%)	207 (38.9%)	19 (3.6%)	20 (3.8%)
s) SBVC is free of racial bias.	279 (52.4%)	188 (35.3%)	31 (5.8%)	22 (4.1%)

7) (Optional) Include any comments you wish to make about your responses to the questions above (400 character max).

53 (10.0%)

8) Please rate how satisfied or dissatisfied you are with each of the following aspects of SBVC technology.

	1-Totally Satisfied	2	3	4	5-Totally Dissatisfied
a) Campus computer laboratories provide me with adequate access to computers and the Internet.	333 (62.6%)	105 (19.7%)	63 (11.8%)	10 (1.9%)	8 (1.5%)
b) Campus computer laboratories provide me with adequate access to the Internet.	328 (61.7%)	111 (20.9%)	59 (11.1%)	11 (2.1%)	7 (1.3%)
c) User-friendly website	321 (60.3%)	138 (25.9%)	46 (8.6%)	10 (1.9%)	9 (1.7%)
d) Access to online courses	320 (60.2%)	120 (22.6%)	55 (10.3%)	12 (2.3%)	9 (1.7%)
e) access to wifi on campus	300 (56.4%)	121 (22.7%)	57 (10.7%)	21 (3.9%)	15 (2.8%)
f) Usage of technology in the classroom	270 (50.8%)	134 (25.2%)	70 (13.2%)	22 (4.1%)	17 (3.2%)

9) How many email accounts do you have? 6 (1.1%) None 82 (15.4%) 1219 (41.2%) 2225 (42.3%) 3 or More

10) How often do you use your SBVC email account? 37 (7.0%) Never 85 (12.8%) Less than once a week 161 (30.6%) Once a week 293 (33.6%) Every day

11) Rate how satisfied or dissatisfied you are with each of the areas at SBVC:

	1-Totally Satisfied	2	3	4	5-Totally Dissatisfied
a) Academic environment	283 (53.2%)	153 (28.8%)	57 (10.7%)	15 (2.8%)	12 (2.3%)
b) Opportunities to make friends, network, and join clubs	229 (43.0%)	153 (28.8%)	88 (16.5%)	31 (5.8%)	21 (3.9%)
c) Classroom environment	258 (48.5%)	163 (30.6%)	73 (13.7%)	17 (3.2%)	11 (2.1%)
d) Quality of academic programs	280 (52.6%)	158 (29.7%)	60 (11.3%)	14 (2.6%)	11 (2.1%)
e) Variety of courses offered	274 (51.5%)	146 (27.4%)	63 (11.8%)	22 (4.1%)	14 (2.6%)
f) Choices of food and drinks on campus	189 (35.5%)	150 (28.2%)	109 (20.5%)	33 (6.2%)	37 (7.0%)
g) Appearance of the new buildings	313 (58.8%)	118 (22.2%)	64 (12.0%)	14 (2.6%)	12 (2.3%)
h) Appearance of campus landscaping	304 (57.1%)	131 (24.6%)	56 (10.5%)	12 (2.3%)	14 (2.6%)
i) Customer service I receive from the offices I visit	243 (45.7%)	163 (30.6%)	58 (10.9%)	35 (6.6%)	23 (4.3%)
j) Level of safety and security on campus	252 (47.4%)	156 (29.3%)	66 (12.4%)	31 (5.8%)	17 (3.2%)
k) Access to campus resources and services (See the next question (13) for a list.)	274 (51.5%)	154 (28.9%)	50 (9.4%)	18 (3.4%)	14 (2.6%)

12) Please take a moment to explain any responses where you indicated totally satisfied or totally dissatisfied (400 character max).

93 (17.5%)

13) Which programs or services have you used and how do you rate the quality of their services?

	<i>Never Used the Service</i>	<i>Very Satisfied</i>	<i>Somewhat Satisfied</i>	<i>Not Satisfied</i>
a) Valley-Bound Commitment	425 (79.9%)	42 (7.9%)	22 (4.1%)	13 (2.4%)
b) CalWorks	408 (76.7%)	51 (9.6%)	24 (4.5%)	13 (2.4%)
c) EOP&S/CARE	372 (69.9%)	88 (16.5%)	27 (5.1%)	15 (2.8%)
d) Puente	437 (82.1%)	24 (4.5%)	15 (2.8%)	13 (2.4%)
e) STAR	424 (79.7%)	35 (6.6%)	23 (4.3%)	15 (2.8%)
f) First Year Experience (FYE)	409 (76.9%)	48 (9.0%)	25 (4.7%)	11 (2.1%)
g) Tumaini	437 (82.1%)	21 (3.9%)	16 (3.0%)	13 (2.4%)
h) Supplemental Instruction (SI) groups	375 (70.5%)	74 (13.9%)	33 (6.2%)	12 (2.3%)
i) Student Success Center	254 (47.7%)	175 (32.9%)	57 (10.7%)	14 (2.6%)
j) ALEKS	392 (73.7%)	51 (9.6%)	26 (4.9%)	19 (3.6%)
k) The Huddle	433 (81.4%)	26 (4.9%)	18 (3.4%)	13 (2.4%)
l) Writing Center	242 (45.5%)	182 (34.2%)	56 (10.5%)	19 (3.6%)
m) Reading Lab	370 (69.5%)	97 (18.2%)	28 (5.3%)	6 (1.1%)

14) (Optional) What would you do to improve any of the services listed above (400 character max)?

45 (8.5%)

15) Do you receive information about how the support services can improve your educational success?

169 (31.8%) *Very regularly informed* 214 (40.2%) *Somewhat regularly informed* 84 (15.8%) *Rarely informed* 40 (7.5%) *Never informed*

16) Which services have you used and how do you rate the quality of services you have received? (Choose all that apply.)

	<i>Never Used the Service</i>	<i>Very Satisfied</i>	<i>Somewhat Satisfied</i>	<i>Not Satisfied</i>
a) Academic counseling services	122 (22.9%)	250 (47.0%)	107 (20.1%)	35 (6.6%)
b) Athletics	434 (81.6%)	38 (7.1%)	20 (3.8%)	8 (1.5%)
c) Bookstore	77 (14.5%)	289 (54.3%)	129 (24.2%)	19 (3.6%)
d) Transfer and Career Services	302 (56.8%)	127 (23.9%)	57 (10.7%)	15 (2.8%)
e) Disabled Students Programs & Services	403 (75.8%)	71 (13.3%)	16 (3.0%)	11 (2.1%)
f) Child Care Center	438 (82.3%)	39 (7.3%)	14 (2.6%)	9 (1.7%)
g) Career Counseling	305 (57.3%)	136 (25.6%)	50 (9.4%)	16 (3.0%)
h) Health Services	361 (67.9%)	98 (18.4%)	30 (5.6%)	9 (1.7%)
i) Financial Aid Office	127 (23.9%)	236 (44.4%)	108 (20.3%)	44 (8.3%)
j) Tutorial Services	308 (57.9%)	140 (26.3%)	45 (8.5%)	10 (1.9%)
k) International Student Services	454 (85.3%)	30 (5.6%)	13 (2.4%)	5 (0.9%)
l) Campus Police	373 (70.1%)	96 (18.0%)	24 (4.5%)	8 (1.5%)
m) Library	114 (21.4%)	336 (63.2%)	50 (9.4%)	9 (1.7%)
n) Veterans' Resource Center	438 (82.3%)	39 (7.3%)	15 (2.8%)	5 (0.9%)
o) Admissions Office	92 (17.3%)	314 (59.0%)	91 (17.1%)	17 (3.2%)
p) Student Activities (student gov., clubs, etc.)	369 (69.4%)	87 (16.4%)	27 (5.1%)	13 (2.4%)
q) Campus Business Office	381 (71.6%)	85 (16.0%)	27 (5.1%)	6 (1.1%)
r) Student Life	366 (68.8%)	86 (16.2%)	33 (6.2%)	9 (1.7%)
s) Cafeteria	181 (34.0%)	197 (37.0%)	109 (20.5%)	24 (4.5%)
t) The Sunroom	336 (63.2%)	112 (21.1%)	43 (8.1%)	13 (2.4%)

17) (Optional) What would you do to improve any of the services listed above (400 character max)?

40 (7.5%)

18) When do you want services to be available to you? (Check all that apply.)

340 (63.9%) *Morning* 305 (57.3%) *Evening*
 317 (59.6%) *Afternoon* 227 (42.7%) *Weekends*

19) When do you prefer to take courses (Check all that apply.)?

316 (59.4%) *Morning* 243 (45.7%) *Afternoon* 118 (22.2%) *Saturday*
 238 (44.7%) *Mid-day* 235 (44.2%) *Evening*

20) Personal data

	<i>Yes</i>	<i>No</i>
Do you have a computer at home?	479 (90.0%)	44 (8.3%)
Do you access the Internet from home?	489 (91.9%)	31 (5.8%)
Do you regularly use public transportation to get to school?	124 (23.3%)	392 (73.7%)

21) Employment

218 (41.0%) *I am not employed* 65 (12.2%) *I work between 11 and 20 hrs. a week*
 37 (7.0%) *I work between 1 and 10 hrs. a week* 76 (14.3%) *I work more than 40 hrs. a week*
 127 (23.9%) *I work between 21 and 40 hrs. a week*

22) How many units have you completed?

<i>15 or less</i>	<i>16 to 30</i>	<i>31 to 45</i>	<i>46 - 60</i>	<i>more than 60</i>
163 (30.6%)	100 (18.8%)	67 (12.6%)	57 (10.7%)	136 (25.6%)

23) Age

60 (11.3%) <i>Under 19 years</i>	91 (17.1%) <i>25 to 29 years</i>	42 (7.9%) <i>35 to 39 years</i>	66 (12.4%) <i>50 to 64 years</i>
104 (19.5%) <i>20 to 24 years</i>	68 (12.8%) <i>30 to 34 years</i>	88 (16.5%) <i>40 to 49 years</i>	6 (1.1%) <i>65 or more years</i>

24) Gender

<i>Male</i>	<i>Female</i>
153 (28.8%)	358 (67.3%)

25) Ethnicity

25 (4.7%) <i>Asian</i>	275 (51.7%) <i>Hispanic</i>	4 (0.8%) <i>Pacific Islander</i>
83 (15.6%) <i>African-American/Black</i>	9 (1.7%) <i>Native-American/Alaska Native</i>	67 (16.4%) <i>White</i>
13 (2.4%) <i>Filipino</i>		26 (4.9%) <i>Other</i>

(Optional) Please include any additional comments here (400 character max).

30 (5.6%)

Thank you for your participation!

Survey results will be posted for your information on the SBVC Office of Research, Planning, and Institutional Effectiveness website when you return from the summer break. Please visit this webpage for a wide range of reports with information and campus facts that may interest you: <http://www.valleycollege.edu/about-sbvc/offices/office-research-planning/reports/index.php>